Service Partner for:
SCHALLER AUTOMATION

QUALITY POLICY

T.M.S. SRL is a company specializing in the maintenance, overhaul, and installation of diesel engine turbochargers and/or mechanical components. It is also the official Service Partner of Schaller Automation GmbH Germany for Italy, Malta, and Croatia for all service and spare parts sales.

The company's core values are:

1. Providing customers with comprehensive, high-quality services under fair, non-discriminatory conditions;

2. Developing human resources based on continuous growth models that respect diversity;

3. Transparency in customer relations.

4. Developing a culture of quality among operational staff, involving them in understanding the importance of their work.

For the current year, in light of the organizational and structural changes that have occurred and will occur, TMS is committed to:

1. Continue SCHALLER's promotional activities among customers in our area of expertise, promoting ACTIVITIES / NEW PRODUCTS / RETROFITS with the aim of updating and improving the safety of existing powertrains and operating personnel. Furthermore, for some new products, promotional activities will be carried out in conjunction with the parent company's Sales Manager.

2. Continue to strengthen relationships with our customers with the aim of making a positive contribution to their business, ensuring effective and efficient service, with rapid response and intervention times, always in compliance with workplace health and safety regulations.

3. Consolidate and improve internal know-how, including through the implementation of new technologies within the company; hire new personnel to be trained as specialized technicians (see school/work alternation internship); Training existing staff to improve knowledge, quality, autonomy, and interchangeability.

4. Seeking new customers for new mechanical and/or carpentry products that can be manufactured and/or repaired in our workshop and on-site (carpentry and civil engineering).

Genova, 02-02-2026

La Direzione

Simone Ciabattini

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